

What Women Want Codebook

Category Short Code	Global Report Category Name/Description	Key Words & Search Terms
ABORTION	Abortion and Miscarriage Information, Services and Supplies ABORTION	<p>Abort, terminate, miscarriage, baby+loss, baby+lost</p> <ul style="list-style-type: none"> Anything related to abortion goes here except for responses that say they DO NOT WANT Abortions
ADOLESCENT	Adolescent & Youth-Friendly Info, Services, Supplies ADOLESCENT	<p>Youth, young, adolescent, teen, teenager, girl, comprehensive+sex+education, sex+ed, sex+education, sex ed services available in school</p> <ul style="list-style-type: none"> Young person takes precedence over other services (family planning for young people would go here)
ANTENATAL	Antenatal and Prenatal Info, Services, Supplies ANTENATAL	<p>Antenatal, prenatal, pregnant, pregnancy, ultrasound, anemia, iron, folic acid, vaccination (maternal or antenatal), ANC, blood+pressure, BP, eclampsia, seizure, sugar, diabetes, heart, expectant, vitamin, supplement, maternity+clothes, genetic, India: “bullet” or “golio” means “pills”</p> <p>“I want an ultrasound machine”</p> <p>“I want iron supplements”</p> <ul style="list-style-type: none"> When a service mentions a pregnant woman, put it here (for example, supplements or vitamins for pregnant women) General maternity or maternal health care and services goes under Improved health, well-being and maternal, reproductive or general health services code “I want blood pressure tested” → Double coded with NCDs
ATTENTIVENESS	Timely and attentive care ATTENTIVENESS	<p>Wait, time, abandon, attentive, absent, quick, speedy, rush, priority, “time management”, 24, night, time, weekend</p>

		<p>“Do not disappear”</p> <p>“Want longer hours of hospital staff”</p> <p>”Women should be given first priority”</p> <p>”I want quicker, faster service”</p> <p>”I don’t want to be rushed out for recovery”</p> <p>“Nurses should be close to women in labor”</p> <p>“Doctor to be focused during surgery”</p> <p>“Doctor should be there on time”</p> <p>“Clinic should be open on time”</p>
<p>BETTERFACILITIES</p>	<p>Facilities and Related Improvements BETTERFACILITIES</p>	<p>Hospital, health+center, healthcare+center, clinic, camp, good+environment, infrastructure, outreach, management, records, birth+certificate, registration, NIC card, broad clinic review, sheets, linen, bed, floor, blanket, mattress, electricity, light, generator, power, load, current, lab, laboratories, referral</p> <p>“I want my own bed”</p> <p>“I don’t want to share beds”</p> <ul style="list-style-type: none"> • Clean bedding coded to WASH <p>“Hospital should have good leadership”</p> <p>“I want clinic cards”</p> <p>“Good management”</p> <p>“I want a reproductive health facility”</p> <p>“fitting out refugee camps”</p> <p>"Need better hospitals in my village"</p>

		<p>“Want health facilities for mother and child”</p> <p><i>Note:</i> In Mexico, “to give light” means to give birth - place in LABOR</p>
CANCER	Breast, Cervical and Other Cancers Info, Services, Supplies CANCER	<p>Cancer, breast+screening, cervical, pap+smear, chemotherapy, mammogram</p> <ul style="list-style-type: none"> • Vaccine for cervical cancer is double coded here and HIVSTITB
CHILD	Child Health and Vaccine Info, Services, Supplies (Vaccines) CHILD	<p>Polio, measles, child, children, child+care, orphan, adoption, vaccination, immunization, EPI (unless specifically about maternal immunization; HPV vaccine goes under HIV, STI code), pediatrician, pediatric, CIDS test</p> <p>“There should be more orphanages in my village”</p> <ul style="list-style-type: none"> • Any survey asking for a service, doctor, health center, etc. for a child (not newborn or baby) goes here. • “Bright future” or “prosperity” for children goes here
DISABILITY	Disability Info, Services, Supplies DISABILITY	Disable, handicap, special, wheelchair, blind, deaf, dumb, paralyze
ECONOMIC	Economic opportunity and financial support ECONOMIC	<p>Jobs, employment, vocation, income, loans, poor, poverty, welfare, sewing, economic, financial, work, business, money, widow, home, house; NRSP, SRSP, SRSO, tuition centers, taxes</p> <p>“I want vocational school”</p> <p>“Sewing machines”</p> <p>“I’m poor, I need help”</p> <p>“Poverty should be eliminated”</p> <ul style="list-style-type: none"> • Financial support for weddings included here
ENVIRON	Environmental health and agricultural support ENVIRON	Smoking, ventilation, air, pollution, land, vets, cows, goats, animals, fertilizer, pesticides, farm, soil, trees, burning, fishponds, climate change, plantations

		<p>"Ban usage of plastic sheets"</p> <p>"Consumption of tobacco, cigarette & beetel inside should be stopped"</p>
FAMILY	Male engagement, shifts in family/partner dynamics FAMILY	<p>husband, in-laws, relatives, domestic, household, dowry, wife+beating, marital+rape, spousal abandonment, male+engagement, male+awareness, male+involvement, polygamy</p> <p>"I want repro ed. for men"</p> <p>"I want my husband to come with me to hospital visits"</p> <p>"I want a faithful husband"</p> <p>"I don't want my husband to abuse me"</p> <ul style="list-style-type: none"> • Violence in hospital goes under no abuse, violence in the home goes here
FAMILYPLANNING	Family Planning & Contraceptive Info, Services, Supplies FAMILYPLANNING	<p>Family planning, birth+control, contraceptive, spacing, space, decide+pregnancy, decide+baby, decide+child, injection, IUD, IUCD, tubal+ligation, "copper T", side+effects, natural, implant, withdrawal, pill, ring, abstinence, weight+gain, vasectomy, long+acting, condom, permanent, diaphragm, sterilization, Norplant, child AND spacing</p> <ul style="list-style-type: none"> • Condom double-coded with HIVSTITB
FITNESS	Fitness and recreation FITNESS	<p>Parks, playgrounds, play, exercise, fitness, sports, stadium, arena</p> <p>"I want a playground for my kids"</p>
FOOD	Food and Nutrition Info, Services, Supplies FOOD	<p>Food, nutrition, vegetable, fruit, flour, nutritionist, diet, utensil, sui, natural+gas, cooking, kitchen, iodized salt</p> <ul style="list-style-type: none"> • Milk from an animal would go here
FREE	Free, affordable and equitable care FREE	<p>Free, afford, low+cost, no+cost, cheap, bill, insurance, better+deal, no+fee, health card, entitlement, reimbursement, Lindi Mama, JSY or</p>

		<p>Janani Suraksha Yojana, Mamta or Mamata card, Universal health coverage, equity, equitable, “equal services”, “healthcare for all”</p> <ul style="list-style-type: none"> • Free medicine, free dispensary, free care, free services go here • Any specific service will be double coded (for example, free antenatal care goes under antenatal code and FREE, free contraception goes under family planning code and FREE)
HEALTH	Improved health, well-being, health services (general) HEALTH	<p>Generic women’s health, maternal health, good care, quality care, good services, check-ups, “internal and external organs”,</p> <p>“Best medical services”</p> <p>“I want improved health”</p> <p>“I want reproductive healthcare”</p> <p>“I want all good things for me and my family”</p> <p>“No more mortality”</p> <p>“Decrease maternal mortality”</p>
HEALTHPROFESSIONALS	Health professionals and related needs HEALTHPROFESSIONALS	<p>Staff, team, health+workers, health+professionals, personnel, provider, qualified AND staff, more AND staff, medical authorities, midwife, midwives, “mid wife”, nurse, parteria, partery, pateria, parkets, parquests, partner, midwife+professional, IMMS, SBAs, doula, mobile, community+health+worker, Tradition (Mexico), ASHA (India), CHV, CHW (Kenya), Community+resource+person, CRP (Pakistan), doctor, gyn (gynaecologist), physician, MBBS, gynecologist, gynae, surgeon, cardiologist, specialist (general), female health provider, lady+doctor, lady+health+visitor, lady+health+worker, LHV, LHW, male health providers, male+doctor, male+midwife</p> <p>“I want a male doctor/midwife”</p> <p>“I want a professional midwife”</p> <p>“I want a lady doctor/midwife”</p>

		<p>“More doctors”</p> <p>“Doctors closer to the community”</p> <p>“Doctors should be better supported”</p> <p>“Home visits when necessary”</p> <p>“I want a traditional midwife”</p> <p>“I want more trained community health workers”</p> <p>“I want more medical staff”</p> <p>“I want better health professionals”</p> <ul style="list-style-type: none"> • Includes generic calls for "more medical training"
HIVSTITB	HIV, STI, Hepatitis and TB Info, Services, Supplies HIVSTITB	<p>HIV, AIDS, Hepatitis, STI, STD, ART, ARV, HPV, virus, TB, dots, condom, syphilis, chlamydia, gonorrhoea, herpes, UTI, VCT</p> <ul style="list-style-type: none"> • Condom double-coded with Family Planning code
INFERTILITY	Infertility Info, Services, Supplies INFERTILITY	<p>conceive (along with ask for treatment, medical service, doctor), infertility, egg, IVF, fertilization, want+children, want+son, conceive (without reference to medical intervention), want+baby, want+to+be+pregnant</p> <p>“I want children”</p>
INFORMATION	Counseling and awareness on health & services INFORMATION	<p>“I want repro health education”</p> <p>“I want education on maternal health”</p> <p>“I want health and counseling”</p> <ul style="list-style-type: none"> • References to sex hygiene/cleaning up after sex go here • “Awareness on (comprehensive) sex education” → Adolescent and youth-friendly services

LABOR	Labor and delivery Info, services, supplies LABOR	<p>Delivery, labor, birth, delivery+kits, mama+kit, free+delivery, epidural, labor+pain, c-section, cesarean, CS, obstetric, give+birth, birth companion of choice: companionship, allow, relative; alternative birth options: Homebirths/deliveries, home+birth, water+birth, vertical+birth (Mexico); maternity wards & waiting rooms: ward, maternity+center, maternity+home, maternity+wing, maternity+unit, maternity+hospital, waiting+room; Pregnancy complications: emergency, complication, life+saving</p> <p>“I want a maternity ward”</p> <p>“I want a women’s health clinic”</p> <p>“I want a functioning maternity wing”</p> <p>“I want a resting room”</p> <p>“I want a room for my attendant”</p> <p>“To give light” means to give birth (Mexico)</p> <ul style="list-style-type: none"> • Birth Companion of Choice - who is in the room with you when giving birth; includes people they don’t want in the room: <ul style="list-style-type: none"> ○ “I want my husband in the waiting room” ○ “I don’t want my husband in the waiting room” • “I want an ambulance in case of emergency” → TRANSPORTATION • “I want a doctor in case of emergency” → HEALTHPROFESSIONALS • If emergency in case of accident → OTHERSERVICES
LGBTQ	LGBTQ Info, Services and Supplies LGBTQ	Intersex, gay, lesbian, transgender
MALARIA	Malaria and Vector-borne diseases Info, Services, Supplies MALARIA	<p>Malaria, Dengue, Zika, yellow+fever, net, mosquito, insect, repellent</p> <p>“Information on malaria”</p> <p>“I want bed nets”</p>

MENSTRUAL	Menstrual Health Info, Services, Supplies MENSTRUAL	Pad, sanitary+towel, sanitary+pad, sanitary+napkin, period, menstrual, menses, cramp, stomach+bite, menstrual+cup, tampon, hygiene (related to menstruation) <ul style="list-style-type: none"> • Disposal issues related to sanitary towels/pads/napkin go here • Questions about menses while on contraception goes under FAMILYPLANNING code
NCDS	Noncommunicable Diseases Info, Services, Supplies NCDS	Diabetes, sugar, blood pressure, BP, heart, obesity, overweight, cholesterol, asthma, lung, stomach
NODEMAND	No demand, everything is OK NODEMAND	
NOINTERVENTION	Reduced medicalization or do not want service NOINTERVENTION	<p>“My doctor should not rush to give me surgery/quick to operate”</p> <p>“Abortion should be illegal”</p> <p>“I don’t want vaccines given to my children”</p> <p>“Operations should be a last resort”</p> <ul style="list-style-type: none"> • “I don’t want a CS” -> LABOR
OTHERNONDETERMINABLE	Other Asks and Non-Determinable Requests OTHERNONDETERMINABLE	
OTHERSERVICES	Other specific services (e.g. dentistry, eye care) OTHERSERVICES	<p>Eye, dental, kidney, leukorrhoea, substance abuse, eye camps (Pakistan), Pain (general), joint, muscle, back</p> <ul style="list-style-type: none"> • Other specific services without a dedicated code • Covers generic pain; pain related to labor goes into the LABOR code, pain related to periods goes under MENSTRUAL
POSTMENOPAUSAL	Post-menopausal/elderly Info, Services, Supplies POSTMENOPAUSAL	<p>Senior, elderly, old+people, old+women, menopause, geriatric, hormone+therapy,</p> <p>“Sending to nursing home rather than admitting to hospital”</p>

<p>POSTPARTUM</p>	<p>Post-Partum/Mental Health Info, Services, Supplies POSTPARTUM</p>	<p>Post-partum, breast+feeding, stillbirth, newborn, infant, baby, baby+death, after+delivery, after+birth, fistula, hemorrhage, bleeding, PPH, infant+feeding, formula, incubator, clothes+newborn, lactation, lactic, incontinence, mesh, premature, bathing, diaper, weight (low birthweight), scale, oxygen, pampers, weight+machine, oxygen, maternity/paternity leave: maternity+leave, paternity+leave, parent+leave; mental health: mental, psycho, depression, PPD, head+issue, emotional</p> <p>“I had a stillbirth”</p> <p>“I want more weight scales”</p> <p>“I want to keep the mommy and baby together after birth”</p> <p>“Mother-baby dyad”</p> <p>“Teach mom how to take care of baby”</p> <ul style="list-style-type: none"> • Services for both mom and baby go here • Newborn related supplies go here (baby lotion, oil, diapers)
<p>POWER</p>	<p>Power, Policy/Politics and Rights POWER</p>	<p>Rights, freedom, empowerment, equality, leader, female decision-maker, social determinants, Community engagement and accountability, committee, citizen+accountability, caring neighbors</p> <p>End violence and harmful practices against women and girls: FGM, FGC, GBV, gender-based+violence, battered, cutting, mutilation, circumcision, child+marriage, early+marriage, forced+marriage, breast+ironing, rape (not by a doctor), infanticide, femicide, baby+kill, young+age+marriage, cultural, NOM-046, good morals, peace, no conflict, war, peace, gang violence, drug trafficking</p> <p>Policy and political change, budget, law, policy, funding, “government should fund health”, “good laws for women”, politicians, “brin murder should ban”</p> <p>“Do not disappear paradise”</p>

		<p>"Support people of paradise"</p> <p>"there should be an institute for morality"</p> <p>"fight sexual immorality"</p> <p>"sexuality is not taboo"</p> <p>"I want citizen accountability"</p> <p>"I want a suggestion box"</p> <p>"There should be redress for abuses"</p> <p>"There should be groups on maternal health"</p> <p>"There should be village committee"</p> <p>"more community NGOs (some are named)"</p> <p>"Get all advantages"</p> <p>"We are made to believe that we deserve a life full of difficulties"</p>
RELIGION	Religious support RELIGION	Religious, pray, church, mosque, madrasa, madrassa, Islam, Allah (Pakistan)
RESPECTFULCARE	Respectful, ethical, secure and dignified care RESPECTFULCARE	<p>Respect, dignity, human+treatment, love, compassion, value, informed consent, informed+decision, decide, choice, opinion, free+decision, body, polite, nice, friendly, welcoming, kind, humble, amiability, stigma, judged, looked+down, "look ugly", listen, trust, understood, heard, believed, taken+seriously, "best/good deal", communicated with in a way that is easily understood (includes lay and local languages), translation, understand, interpreter, linguistic, confidential, private (privacy of information), anonymous, discretion, secrecy, secret; room, curtain, space, congest, privacy, "improved space"; modesty</p> <p>Abuse, insult, harassment, bully, rape (by provider), harsh, yell, cruel, hit, kick, assault, seduction, rude, arrogant, mock, despot, angry, "bad manners", obstetric violence, negligent, lazy, drunk, unprofessional,</p>

“discipline of staff”, corrupt, bribe, sex+payment, fraud, gratuity, money, gift (related to inappropriate payment for services), collude, stealing (medicines), discriminate, tribalism, color, refugee, racism, race, no discrimination based on income class, custom, culture, socioeconomic, no fear of deportation or arrest; jail, arrest, prison, detain, deport, fear, security provisions at the health center, security, theft, steal, guard, CCTV; to feel while in a health center; safe, danger, threat

“I want a health center without threats”

“I want a safe and clean toilet” → Double-coded with WASH

“More security provisions”

“I want health services without fear of jail”

“Don’t discriminate me because I’m poor”

“No discrimination because of my caste”

“Not denied services because of fistula”

“We don’t want negligent/lazy/drunk doctors”

- Abuse that takes place in a healthcare setting (domestic violence goes into male engagement and shifts in FAMILY)
- All issues about selling children go here (selling, swapping, kidnapping babies)
 - “Stop selling our babies”
 - “Stop theft of babies”
- Midwives/doctors shouldn’t be threatened coded under their codes
 - “I don’t want doctors to be threatened” → HEALTHPROFESSIONALS

“I want my own room”

“I want a curtain”

“Give labor in secret”

		<p>“I want an abortion in private” → ABORTION</p> <p>“Want someone to talk to”</p> <p>“I want to be listened to by my doctor”</p> <p>“I want to decide about my body”</p> <p>“I want information to make the right decision for me”</p> <p>“I want respectful care”</p> <p>“I want human treatment”</p> <p>“I want a loving and compassionate doctor”</p>
RSCHTECH	Evidence, research, innovation and technology RSCHTECH	<p>Evidence, research, technology, internet, wifi</p> <p>“I want wifi in my facility”</p>
SCHOOLS	Schools and educational opportunity SCHOOLS	<p>School, education, college, university, academy, library, books</p> <p>“I want academic education”</p> <ul style="list-style-type: none"> • “I want education for midwives” → Midwives • “I want sex ed in schools” → Adolescent and youth-friendly services
SUPPLIES	Medicines, equipment and supplies (general) SUPPLIES	<p>Supplies, equipment, medicine, dispensary, pharmacy, medical+store, drugs, blood, apparatus, machine, material, instrument, clothing, fan, air conditioning, furniture, chairs, seating, general+medicine,</p> <p>“Presence of safety pins in hospitals”</p> <p>“I want supplies for mother and child”</p> <p>“I want cotton balls and wool”</p> <ul style="list-style-type: none"> • Specific supplies coded here (cotton, wool, swabs, gloves, bandages, thermometer)

TRANSPORTATION	Transportation infrastructure TRANSPORTATION	Ambulance, road, car, fuel, gas (specific to car), soling, street, pavement, 1122, motorcycle, vehicle, transport, infrastructure, 108 "I want an emergency vehicle"
WASH	Water, sanitation and hygiene WASH	Clean, sanitation, hygiene, water, garbage, toilet, tap, shower, disposal, dirty, pond, filtration, filter, sewerage, dead+bodies, corpse, germ, sterile, bug, hand pump, washrooms, tube well, drainage, Uganda - jerry AND can, jick; latrine, bore AND hole, soap "I want clean water" "I want doctors to be clean"